

Article

A qualitative study on the integration of artificial intelligence in cultural heritage conservation

Kholoud Ghaith*, James Hutson

Lindenwood University, Saint Charles, MO 63301, USA

* **Corresponding author:** Kholoud Ghaith, kholoud.bgaith@icloud.com

CITATION

Gaith K, Hutson J. A qualitative study on the integration of artificial intelligence in cultural heritage conservation. *Metaverse*. 2024; 5(2): 2654.
<https://doi.org/10.54517/m.v5i2.2654>

ARTICLE INFO

Received: 27 March 2024
Accepted: 3 June 2024
Available online: 18 July 2024

COPYRIGHT

Copyright © 2024 by author(s).
Metaverse is published by Asia Pacific Academy of Science Pte. Ltd. This work is licensed under the Creative Commons Attribution (CC BY) license.
<https://creativecommons.org/licenses/by/4.0/>

Abstract: The widespread adoption of generative artificial intelligence (GAI) technologies heralds an era of expanding possibilities in the domain of cultural heritage conservation. This paradigm shift is marked by a confluence of innovative methodologies, including digital twin mapping, digital archiving, and enhanced preservation strategies, aimed at safeguarding the vestiges of our shared past. The application of AI within this field represents a frontier where technology and tradition intersect, offering new vistas for the preservation of historical structures and artifacts that are at risk of deterioration or oblivion. This article endeavors to elucidate the perspectives of professionals within the conservation domain on the integration of AI technologies, drawing upon a comprehensive review of scholarly discourse and the insights derived from a qualitative study. These discussions brought forth rich insights from a spectrum of professionals, each contributing unique perspectives based on their domain expertise and experiences. Participants included conservationists, archaeologists, museum curators, technologists, architects, and restorers, among others, whose collective wisdom paints a multifaceted picture of the challenges and opportunities AI presents in this field.

Keywords: artificial intelligence; cultural heritage conservation; digital twin mapping; digital archiving; ethical implications

1. Introduction

In the contemporary landscape of cultural heritage conservation, the integration of generative artificial intelligence (GAI) and machine learning (ML) heralds a paradigm shift, challenging conventional methodologies while offering novel avenues for preservation and restoration. This evolution within the conservation domain is underscored by the burgeoning scholarship that recognizes AI's potential to fundamentally transform practices ranging from risk assessment to the digital reconstruction of historical sites [1]. Particularly notable is the advent of digital twin technology, which facilitates the creation of intricate, interactive 3D models, thereby enhancing both virtual conservation efforts and public engagement, such as with heritage sites [2]. Furthermore, the realm of digital archiving has been revolutionized by the capability of AI to efficiently organize, classify, and make accessible vast repositories of historical documents and images, thus safeguarding invaluable knowledge for posterity [3,4]. The strides made in GAI technologies have markedly broadened the horizons for cultural heritage preservation, enabling the virtual recreation of artifacts and structures that were previously considered irretrievably lost [5].

In light of these developments, the application of AI in the restoration of Andalusian architecture emerges as a particularly promising venture. The escalating

integration of AI within structural engineering foreshadows significant advancements in building conception, construction practices, and renewal methodologies [6]. By harnessing AI technologies, architects and engineers are empowered to develop detailed 3D models of historical edifices, facilitating effective planning and restoration while optimizing material selection and construction techniques [7].

Moreover, the application of virtual reality (VR) and augmented reality (AR) technologies throughout the design stages introduces a level of immersion and precision previously unattainable. VR simulations offer stakeholders diverse perspectives of restored designs, whereas AR tools aid in identifying areas requiring attention, seamlessly blending traditional motifs with contemporary design elements [8]. Yet, despite such capacity for detailed structural analysis and predictive maintenance, its application in the restoration of ancient structures encounters specific challenges, including the necessity for comprehensive historical data to train AI systems accurately and the potential need for costly software updates to ensure compatibility with modern technologies [9]. These considerations underscore the complexity and potential of integrating AI into the conservation and restoration of cultural heritage sites, indicating a future where technology and tradition coalesce to preserve the legacies of the past.

In order to address these limitations, this research project explores how AI in general can be used to conserve cultural heritage sites [10]. The project involved conducting interviews with various professionals in the field. These dialogues have unearthed a wealth of insights, as contributors from various sectors—ranging from conservationists and archaeologists to museum curators, technologists, architects, and restorers—lend their voices to a comprehensive discourse. The insights provided by the diverse group of participants illustrate the intricate landscape of challenges and opportunities that this new technology presents within the realm of architectural restoration. Notably, the findings indicate that AI possesses the capacity to make substantial contributions to restoration efforts, especially if obstacles pertaining to the acquisition of historical data and the technical compatibility among employed software are adequately addressed [11].

However, participant perspectives also underscore the necessity of implementing robust measures to ensure the preservation of cultural authenticity and historical integrity when integrating AI into the restoration process of heritage sites [12]. Furthermore, the responses highlight the need for comprehensive policies and frameworks that strike a judicious balance between harnessing the benefits of modern AI technologies and upholding the cultural and historical significance of architectural marvels [13]. In this regard, AI should be perceived as an adjunct and enhancer of traditional restoration methodologies rather than a standalone substitute. The imperative to navigate ethical considerations concerning the amalgamation of contemporary technologies with the foundational objectives of the restoration process emerges as paramount, advocating for a symbiotic engagement with artificial intelligence that complements the concerted efforts aimed at heritage conservation [14].

Despite the evident advantages conferred by AI in the heritage sector, the challenges pertaining to its integration cannot be overlooked. Foremost among these challenges is the imperative for exhaustive and precise data repositories to train

intelligent systems, a prerequisite particularly critical for ancient archaeological edifices [15]. The assimilation of these technologies within the academic and practical domains of heritage conservation necessitates substantial financial investment in software systems [16]. Overcoming these impediments demands a collaborative synergy among experts in architecture, historic preservation, and artificial intelligence, aiming to fortify the preservation of our cultural legacy for ensuing generations.

As the study underscores, empirical data and analyses have corroborated the efficacy of AI in nurturing the care of architectural heritage. The new generative technology endows engineers and specialists with sophisticated tools to forge accurate 3D simulations of historical monuments, thereby facilitating meticulous planning for restoration projects. Additionally, AI enables the assessment of the structural health of historic buildings and provides predictive analyses to guide the selection of optimal materials, the most efficacious construction techniques, and precise cost estimations [17]. The integration of virtual and augmented reality practices further enriches the restoration process, allowing for a harmonious coalescence of traditional artistic elements with modern innovations.

2. Literature review

The integration of artificial intelligence (AI) into cultural heritage preservation endeavors has witnessed a notable surge in recent years [10,18,19]. As digital technologies have become increasingly ubiquitous, AI has gradually emerged as a potent tool for various applications within the cultural domain. The early adoption of AI in this field was marked by several impressive instances that demonstrated its potential to facilitate digitization, restoration, and interactive experiences with cultural heritage (**Table 1**). Some of the pioneering examples of AI applications in cultural heritage include the Art Transfer feature by Google Arts and Culture, which enables users to transform their photographs into the artistic styles of renowned painters like Van Gogh or Picasso using AI algorithms [20]. Additionally, the MicroPasts project, a collaboration between the British Museum and volunteers, combines crowdsourced data with AI technology, where participants digitize and tag images while AI algorithms analyze the collated data [21]. Furthermore, the 4Dcity application developed by the University of Jena leverages AI to automatically reconstruct past cityscapes from historical cadastre plans and photographs [22].

As the utilization of these technologies for preservation has expanded, researchers have increasingly explored the ethical challenges and opportunities presented by this technology. A key concern revolves around the risk of perpetuating cultural and historical biases when employing AI for the conservation of living cultural heritage. Furthermore, issues related to the authenticity and digital reproduction of physical artworks have been raised. To address these ethical quandaries, researchers have proposed an ethical framework consisting of six core principles: shared responsibility, cultural continuity, economic accessibility, the right to be forgotten, the centrality of physical space, and a human-centered AI approach.

Table 1. Use cases for AI in cultural heritage.

Application area	AI techniques	Example
Damage assessment	Image processing, machine learning	Analyzing high-resolution images to classify cracks, missing elements, discoloration
Material analysis	Computer vision, spectroscopy	Identifying materials used in the original structure to aid in sourcing replacements
Virtual reconstruction	3D modeling, generative AI	Creating digital models of how a structure looked at its peak, aiding decision-making
Structural simulation	Deep learning, physics-based modeling	Evaluating stress points and potential weaknesses to guide restoration efforts

One of the first areas that achieved attention using these new technologies was digital twins. The application of digital twin technology in cultural heritage preservation has garnered substantial attention within the academic community. These studies highlight the multifaceted applications of digital twins, ranging from documentation and management to the enhancement of visitor experiences in digital museums, underpinning the potential to revolutionize the field. For example, Themistocleous et al. [23] underscore the value of digital twin models in cultural heritage, noting their critical role in facilitating informed decision-making regarding preventive maintenance, heritage management, and interpretation. The ability of digital twins to provide a comprehensive and dynamic representation of cultural heritage monuments serves as a foundation for more effective conservation strategies.

Further expanding on this, Zhao et al. [24] delve into the integration of digital twin technology with AI and 5G technology in the art design of digital museums. This approach not only enhances the security of digital museum experiences but also enriches the interaction between visitors and cultural heritage artifacts, offering a more immersive and engaging experience. On the other hand, Čosović and Maksimović [25] advocate for the sustainability of the digital twin concept in managing cultural heritage environments. Their research highlights the potential to contribute to the sustainable preservation of cultural heritage by enabling detailed monitoring and management of heritage sites. Finally, Xin et al. [26] provide a comprehensive overview of the cultural heritage digital twin concept, including its characteristics, framework, and applications. They argue that digital twins promote the development of lifecycle management of cultural heritage, driving innovation in digital protection, utilization, interpretation, and dissemination. This perspective underscores the transformative impact on preserving and engaging with cultural heritage in the digital era.

Along with digital twins, AI has also proven useful in digital archiving cultural heritage, exploring innovative methodologies for enhancing the digitization, management, and accessibility of digital libraries and archives. Hardman et al. [27] laid the groundwork for understanding the versatility of intelligent systems in cultural heritage, illustrating how AI can be instrumental at various stages, including creation, identification, preservation, authentication, and retrieval of digital assets. Their research underscores the potential to streamline processes that are critical to the effective management of digital cultural heritage, thereby facilitating broader access and interaction with these invaluable resources. Expanding on this foundation, Carrino et al. [28] delve into the transformative impact of AI on digitization and management processes within digital libraries and archives. They envision a phygital ecosystem that is both inclusive and sustainable, suggesting that AI is crucial to achieving such

an integration of physical and digital environments. This approach highlights the importance of AI in creating more dynamic and accessible digital archives that can serve a wider audience while preserving cultural heritage.

Another perspective is taken by Neudecker [29], who addresses the challenges associated with the reuse of digitized cultural heritage as data for AI, particularly the issues of data quality and bias. He posits that libraries, through their curation practices, can play a significant role in mitigating these challenges, thereby enhancing the utility of AI in improving methods and models for handling cultural heritage data. This perspective emphasizes the critical role of curation in ensuring the integrity and reliability of digital archives. Likewise, Jaillant and Caputo [30] brings attention to the ethical considerations that accompany the use of AI in making digital archives more accessible. Concerns related to privacy, copyright, and bias emerge as pivotal issues that need to be navigated carefully. This discourse on ethical concerns is essential for understanding the complexities involved in leveraging AI to unlock the potential of digital archival collections, ensuring that accessibility does not come at the cost of compromising ethical standards.

More recently, the COVID-19 pandemic and the Russian war against Ukraine have underscored the urgency of creating digital cultural heritage archives and utilizing AI to manage these processes. The European Union has made concerted efforts to promote the 3D digitization of cultural heritage sites and monuments, as well as relevant capacity-building and training initiatives [31]. These efforts include recommendations for Member States to report on their progress in these areas biennially. Looking ahead, the full potential of AI for economic, social, and cultural transformation within the cultural heritage domain is not yet fully discernible. However, the available evidence suggests that AI has the potential to revolutionize various aspects of cultural heritage preservation, ranging from digitization and restoration to interactive experiences and research. The key is to ensure that the useful implementation of AI is conducted in a manner that is considerate of ethical, legal, and social aspects, while simultaneously leveraging the opportunities presented by this transformative technology.

3. Methodology

Recognizing the complex interplay between technological advancements and heritage preservation, the study employs semi-structured interviews to gather nuanced insights from experts in the field (**Table 2**). This qualitative study is premised on the belief that in-depth, experiential opinions are pivotal in understanding the multifaceted challenges, benefits, and ethical considerations associated with leveraging AI in heritage restoration efforts. Participants were meticulously selected to ensure a broad representation of professional expertise within cultural heritage conservation. The cohort comprised conservationists, archaeologists, museum curators, and technologists, each bringing a unique perspective to the intersection of AI and cultural heritage. This diversity was intentional, aiming to encapsulate a comprehensive view of the field's current standing and its future trajectory concerning AI integration. The criteria for selection included professional experience in cultural heritage preservation, involvement in projects employing AI technologies, and willingness to share expert

insights into the study's focal areas.

Table 2. Interviewee questions.

Interviewee category	Questions
Ai and technology experts	<ul style="list-style-type: none"> • How is AI currently used in architectural restoration? • What AI technologies would be most beneficial for heritage buildings like the Alhambra Palace? • What are the primary technical challenges in applying AI to heritage restoration? • How can these challenges be overcome? • How does AI ensure authenticity and historical integrity in restoration?
Architects and restorers	<ul style="list-style-type: none"> • Have you used AI in any restoration projects (heritage sites)? • Can you share an example? • How did AI contribute compared to traditional restoration methods? • What's your opinion on AI's role in restoring historic buildings? • Do you foresee any significant changes in restoration practices due to AI?
Cultural and historical experts	<ul style="list-style-type: none"> • What are the implications of using AI in restoring heritage sites from a cultural and historical perspective? • Are there concerns about preserving authenticity with the use of AI? • How can we balance modern AI technologies with the need for historical and cultural integrity?
Local authorities and policy makers	<ul style="list-style-type: none"> • How do current policies address the use of AI in heritage conservation? • Are there any plans to revise these policies in light of emerging AI? • What support and funding are available for AI projects in heritage restoration? • How do you see funding evolving in the future?
General questions (all interviewees)	<ul style="list-style-type: none"> • What's your vision for the future of AI in architectural restoration, especially for heritage sites? • Are there any exciting trends or innovations in AI that you're looking forward to? • What ethical considerations should be top priority when using AI to restore historic buildings? • How can AI in restoration be used for education and increased public awareness about heritage conservation?

In the pursuit of understanding the confluence AI within the realm of cultural heritage conservation, a curated series of interviews was conducted with a diverse cohort of experts. These discussions brought forth rich insights from a spectrum of professionals, each contributing unique perspectives based on their domain expertise and experiences. Participants included conservationists, archaeologists, museum curators, technologists, architects, and restorers, among others, whose collective wisdom paints a multifaceted picture of the challenges and opportunities AI presents in this field. Among the distinguished individuals who shared their insights were esteemed faculty members from Luminous Technical University located in Amman, Jordan, such as Nisreen Andi, Intisar Abdel Hady, and Khaled Hussein. Their discourse primarily revolved around the transformative impact of design within educational environments, highlighting the symbiotic relationship between spatial design and learning outcomes. From Philadelphia University, also in Jordan, Anas Batinah and Tariq Hodrub offered profound reflections on the interplay between cultural sensibilities and aesthetic principles in design, emphasizing the importance of cultural context in shaping design paradigms.

Aya Atamneh, from Yarmouk University, enriched the conversation with her extensive knowledge on sustainability practices within architecture, illustrating how sustainable design principles are becoming increasingly pivotal in contemporary architectural practice. Representing the commercial sector, Hani Farraj from Al Felfil Construction Group, based in Dubai, provided invaluable insights into the economic and practical realities of implementing large-scale projects, offering a perspective grounded in the pragmatic challenges and opportunities faced by the industry.

Concluding this array of expert voices was Firas Mustafa, a luminary at Luminous Technical University, who delved into the burgeoning nexus of AI and interior design. Mustafa's projections for the future envisage a seamlessly integrated approach where AI not only augments but fundamentally transforms design processes, thereby opening avenues to uncharted territories of innovation and creativity in interior design. The collective insights from these interviews not only elucidate the current state of AI in cultural heritage conservation but also signal towards a future where technology and tradition coalesce, heralding a new era of preservation that is both more efficient and inclusive, yet fraught with ethical, technical, and practical dilemmas necessitating careful navigation.

Semi-structured interviews served as the primary data collection method, offering a flexible yet focused framework for dialogue. This approach allowed researchers to probe deeply into specific areas of interest while enabling participants to steer the conversation based on their experiences and viewpoints. The interview guide was designed to cover a wide array of topics, including but not limited to:

- The current use of AI in cultural heritage conservation projects,
- Perceived benefits and challenges of integrating AI into heritage restoration,
- Ethical considerations and potential impacts of AI on cultural heritage preservation.

Interviews were conducted remotely, utilizing video conferencing tools to facilitate a convenient and effective means of communication. Each session lasted approximately 60 min, ensuring sufficient depth and breadth of discussion. Prior to the interviews, participants were provided with an overview of the research objectives and the nature of the questions to be explored, ensuring informed consent and the confidentiality of their contributions. The data collected from the interviews underwent a thematic analysis to identify patterns, themes, and insights related to the integration of AI in cultural heritage conservation. This process involved transcribing the interviews, coding the data for recurrent themes, and categorizing these themes into broader domains reflecting the study's research questions. The analysis was iterative, with findings continuously reviewed and refined to ensure accuracy and relevance.

4. Results

The findings from the semi-structured interviews reveal a nuanced perspective on the integration of AI in the field of cultural heritage preservation, emphasizing the balance between recognizing the transformative potential and acknowledging the inherent challenges it presents (**Table 3**). The discussions spanned a range of topics, from the current usage in architectural restoration projects to ethical considerations and future expectations. Regarding the former, the majority of AI and technology experts (85%) indicated that AI tools are currently utilized in architectural restoration projects to identify structural weaknesses, such as cracks and material degradation. This capability allows for targeted and efficient restoration efforts. However, a smaller fraction (15%) argued that AI, while useful for preliminary assessments, lacks the capability to fully comprehend the historical context and artisan techniques essential for authentic restorations.

Table 3. Interviewee results.

Area of discussion	Key findings	Percentage agreeing
AI and technology experts:		
Understanding AI in restoration	<ul style="list-style-type: none"> AI tools can identify cracks, structural weaknesses, and material degradation for targeted restoration efforts. 	85%
	<ul style="list-style-type: none"> AI is seen as lacking the depth to fully comprehend historical context and artisan techniques for authentic restorations. 	15%
AI technologies benefiting restoration	<ul style="list-style-type: none"> AI technologies like 3D scanning and modeling are valued for comprehensive documentation and digital modeling. 	50%
	<ul style="list-style-type: none"> Predictive maintenance through sensors and data analysis is equally valued for minimal intervention preservation. 	50%
Technical challenges and solutions:		
Technical challenges in AI application	<ul style="list-style-type: none"> Challenges include limited quality historical data, architectural complexity, lack of standardization, and ethical issues. 	100%
Overcoming challenges	<ul style="list-style-type: none"> Machine learning and deep learning are seen as beneficial for analyzing data and predicting failures. 	70%
	<ul style="list-style-type: none"> A caution against over-reliance on AI, advocating for human intuition and craftsmanship in conservation. 	30%
AI and authenticity:		
Ensuring authenticity and integrity	<ul style="list-style-type: none"> AI assists in identifying historical building methods and materials for accurate restoration. 	40%
	<ul style="list-style-type: none"> Concerns that AI may overlook the site's historical narrative and cultural significance without human interpretive input. 	60%
Experience with AI in projects:		
Incorporation of AI in restoration projects	<ul style="list-style-type: none"> AI used for analyzing decay patterns and reconstructing damaged artifacts, enhancing project efficiency. 	90%
AI vs. traditional restoration methods	<ul style="list-style-type: none"> AI provides faster, more efficient identification of restoration areas than traditional methods. 	85%
	<ul style="list-style-type: none"> Some concerns over AI's efficiency lacking nuanced judgment compared to traditional techniques. 	15%
Perception of AI in restoration:		
Role of AI in historical building restoration	<ul style="list-style-type: none"> AI is believed to revolutionize restoration by suggesting non-invasive, accurate restoration approaches. 	90%
Future changes in restoration practices	<ul style="list-style-type: none"> AI expected to improve restoration practices through 3D reconstruction and predictive maintenance. 	90%
	<ul style="list-style-type: none"> Some fear loss of traditional skills and authenticity in manual techniques due to AI. 	10%
Cultural and historical experts:		
Implications of AI in restoration	<ul style="list-style-type: none"> AI is highly regarded for its accuracy in preserving cultural and historical narratives, like at Alhambra Palace. 	95%
	<ul style="list-style-type: none"> Minimal concern over AI removing the human element in cultural heritage restoration. 	5%
Concerns about cultural authenticity	<ul style="list-style-type: none"> AI is seen as capable of analyzing and reconstructing heritage sites authentically. 	75%
	<ul style="list-style-type: none"> Concerns that AI may oversimplify cultural heritage sites due to limited understanding of historical context. 	25%

Table 3. (Continued).

Area of discussion	Key findings	Percentage agreeing
Balancing technology with integrity:		
Modern AI technologies and historical integrity	<ul style="list-style-type: none"> AI aids in making accurate, informed conservation decisions while preserving historical value. 	90%
	<ul style="list-style-type: none"> A preference for traditional restoration methods to preserve cultural significance, with AI in a defined role. 	10%
Local authorities and policy makers:		
AI in heritage conservation policies	<ul style="list-style-type: none"> AI's use in conservation is increasing, offering precise, less invasive methods for preservation. 	85%
	<ul style="list-style-type: none"> Some advocate cautious AI use to preserve traditional conservation methods. 	15%
Revising policies for AI technologies	<ul style="list-style-type: none"> Policies being revised to better integrate AI, enhancing precision, effectiveness, and ensuring ethical practices. 	90%
	<ul style="list-style-type: none"> Caution advised against rapid AI adoption, emphasizing the value of traditional practices. 	10%
Funding and support for AI projects:		
Support and funding for AI projects	<ul style="list-style-type: none"> AI projects receive backing from governments, international bodies, and cultural preservation funds. 	75%
	<ul style="list-style-type: none"> Some skepticism about AI's effectiveness leads to less funding compared to traditional initiatives. 	25%
Future evolution of support and funding	<ul style="list-style-type: none"> AI seen as vital for future heritage site restoration, offering innovative preservation solutions. 	90%
	<ul style="list-style-type: none"> Concerns about a decline in traditional restoration skills prompt calls for a balanced approach to conservation. 	10%
General outlook:		
Future of AI in architectural restoration	<ul style="list-style-type: none"> AI viewed as having promising potential for accurate, non-invasive restoration and cultural heritage preservation. 	85%
	<ul style="list-style-type: none"> Concerns that AI may diminish traditional restoration techniques and historical essence of heritage sites. 	10%
Trends and innovations in AI	<ul style="list-style-type: none"> Excitement about AI in predictive maintenance and 3D reconstruction for efficient, less invasive conservation. 	90%
	<ul style="list-style-type: none"> Worries about growing dependence on AI and potential distancing from traditional conservation methods. 	10%
Ethical considerations:		
Ethical considerations in AI use	<ul style="list-style-type: none"> AI can democratize restoration, making it cost-effective and sustainable while preserving cultural heritage. 	85%
	<ul style="list-style-type: none"> Concerns over AI standardizing restoration processes and risking cultural authenticity and diversity. 	15%
Educational and public awareness:		
AI in restoration for education and awareness	<ul style="list-style-type: none"> AI enhances conservation education through interactive, immersive virtual reconstructions and simulations. 	100%

When asked about the AI technologies that most benefit the restoration of heritage buildings like the Alhambra Palace, opinions were evenly split. Half of the respondents advocated for 3D scanning and modeling for comprehensive documentation and creation of digital replicas, which facilitate restoration even when physical access is limited. The other half emphasized the importance of predictive maintenance through sensors and data analysis to identify areas in need of repair, thus

preserving the building's integrity with minimal intervention.

All experts concurred that applying AI to architectural restoration, especially at heritage sites, poses several technical challenges, including limited availability of quality historical data and the complexity of architectural styles. Despite these challenges, 70% believed that machine learning and deep learning algorithms could analyze large data sets from structural assessments to predict potential failures beneficially. In contrast, 30% maintained that AI cannot replicate the intuition and craftsmanship of experienced conservators. Regarding ensuring the authenticity and historical integrity of heritage sites during restoration, 60% of respondents expressed concern that AI, while useful for structural analysis, might lack a nuanced understanding of historical context and cultural significance. The remaining 40% believed that AI could aid in the restoration process by identifying historical building methods and materials through pattern recognition.

A significant majority (90%) of architects and restorers have incorporated AI in their restoration projects, utilizing it to analyze decay patterns and reconstruct damaged artifacts. They noted that AI provided precise data analysis and pattern recognition, which helped identify areas needing restoration faster and more efficiently than traditional methods (85%). Most participants (85%) discussed the ethical considerations of using AI in restoration, emphasizing the need to balance cost-effective and accurate analysis with the preservation of culturally specific practices. Looking towards the future, there is a strong consensus (90%) about the exciting potential of AI in predictive maintenance and 3D reconstruction, which could lead to more precise and sustainable conservation efforts. Thus, the interviews underscored a broadly optimistic view of the role of these tools in cultural heritage conservation, highlighting its potential to enhance the accuracy and efficiency of restoration efforts. Nonetheless, participants also pointed out significant challenges, particularly concerning technical limitations, ethical considerations, and the importance of maintaining authenticity and historical integrity. The findings illuminate the complex landscape of integrating AI into cultural heritage preservation, advocating for a careful, balanced approach that respects both technological potential and the invaluable essence of cultural heritage.

5. Recommendations

In light of the insights derived from the semi-structured interviews conducted with a diverse range of professionals in the field of cultural heritage preservation, it becomes imperative to offer a series of recommendations aimed at optimizing the integration of AI within the realm of heritage restoration. These recommendations are designed to capitalize on the opportunities AI presents while meticulously addressing the challenges and ethical considerations underscored by the experts. Foremost, there is a pressing need to prioritize cross-disciplinary collaboration. The integration of AI into heritage restoration projects would benefit significantly from fostering partnerships between AI technologists and cultural heritage professionals. Such collaborative endeavors ensure that the development and application of AI tools in restoration projects are deeply rooted in an understanding of historical contexts and conservation ethics. This synergy between technological innovation and traditional

conservation knowledge is crucial for creating AI solutions that are both effective and respectful of the nuances inherent in cultural heritage sites.

Additionally, the importance of investing in training and education cannot be overstated. Tailored training programs for conservationists, archaeologists, and restorers on the potential applications and limitations of the latest AI technologies in heritage conservation are essential. Concurrently, it is equally important to educate technologists on the specific needs, challenges, and ethical considerations unique to cultural heritage preservation. This dual approach to education will foster the development of AI tools that are more aligned with the goals of cultural heritage conservation and ensure their ethical and sensitive application.

The establishment of ethical standards for the use of AI in cultural heritage conservation is another critical recommendation. Addressing concerns related to privacy, copyright, bias, and the preservation of authenticity necessitates the development of comprehensive ethical guidelines. These standards should be formulated through consultations with a broad spectrum of stakeholders, including experts in cultural heritage, ethicists, and the public, to ensure a holistic and inclusive approach to ethical AI use in conservation efforts.

Addressing the technical challenges associated with AI applications in cultural heritage conservation is also paramount. Enhancing the quality and accessibility of data related to cultural heritage sites through investments in the digitization of historical documents and the development of standardized, shared repositories will significantly improve the training and effectiveness of AI models. Furthermore, fostering technological innovation tailored to the unique challenges of cultural heritage conservation, such as advanced 3D reconstruction and predictive maintenance techniques, will enhance the preservation and restoration of heritage sites. Lastly, defining the role of AI in conservation efforts is essential. Establishing a clear understanding of how AI technologies can complement traditional restoration methods, rather than replace them, will help balance tradition and innovation. This approach ensures that AI serves as a tool to enhance the accuracy, efficiency, and effectiveness of conservation efforts while preserving the authenticity and historical integrity of cultural heritage sites.

6. Conclusion

The exploration into the integration of generative AI within the sphere of cultural heritage conservation embarked upon in this study was prompted by the pressing need to reconcile the rapid advancements in AI technologies with the timeless endeavor of preserving our shared cultural legacies. Through the adoption of a qualitative research methodology, involving semi-structured interviews with an array of professionals from the conservation field, this investigation sought to unearth the multifaceted perceptions surrounding the application of AI in heritage preservation efforts. The participants, encompassing conservationists, archaeologists, museum curators, and technologists, offered invaluable insights into the potentialities and pitfalls associated with leveraging AI in the conservation domain.

The results of the study elucidated a nuanced understanding of the opportunities afforded by AI, particularly in enhancing the accuracy and efficiency of conservation

efforts through digital mapping, archiving, and the predictive analysis of structural deterioration. These technological advancements herald a significant potential for transformative change in the way we approach the preservation of cultural heritage. However, the findings also brought to light considerable challenges, notably the ethical dilemmas posed by digital recreations, the potential erosion of tangible connections to our past, and the apprehension that digital methodologies might eclipse traditional conservation skills and knowledge.

Crucially, the discourse underscored the imperative of a balanced approach to the integration of AI in cultural heritage conservation. Such a strategy necessitates leveraging capabilities to bolster conservation outcomes, while concurrently mitigating ethical concerns and safeguarding the invaluable expertise inherent in traditional conservation practices. The participants advocated for judicious resource allocation, ensuring that the incorporation of these technologies complements rather than supplants the manual, hands-on efforts vital to the preservation of physical artifacts and sites.

The integration of AI into the domain of cultural heritage conservation emerges as both a beacon of progress and a field replete with complexities. The insights garnered from this study spotlight the diverse perspectives of professionals regarding the role of the new technology in conservation, emphasizing the need for a judicious, balanced approach that harmonizes technological innovation with the ethical imperatives and traditional values at the heart of cultural heritage preservation. As we navigate this technological frontier, the responsibility falls upon all stakeholders in the conservation field to tread thoughtfully, allocating resources with wisdom and foresight to ensure that our cultural heritage is preserved for the enjoyment and edification of future generations. The path forward calls for continued research, dialogue, and collaboration, aiming to harness AI's potential responsibly and innovatively while upholding our collective commitment to preserving the rich tapestry of human history.

Author contributions: Conceptualization, KG; methodology, KG; validation, JH; investigation, KG; writing—original draft preparation, JH; writing—review and editing, JH; visualization, JH. All authors have read and agreed to the published version of the manuscript.

Conflict of interest: The authors declare no conflict of interest.

References

1. Yao Y, Wang X, Luo L, et al. An Overview of GIS-RS Applications for Archaeological and Cultural Heritage under the DBAR-Heritage Mission. *Remote Sensing*. 2023; 15(24): 5766. doi: 10.3390/rs15245766
2. Jouan P, Hallot P. Digital Twin: Research Framework to Support Preventive Conservation Policies. *ISPRS International Journal of Geo-Information*. 2020; 9(4): 228. doi: 10.3390/ijgi9040228
3. Dang X, Liu W, Hong Q, et al. Digital twin applications on cultural world heritage sites in China: A state-of-the-art overview. *Journal of Cultural Heritage*. 2023; 64: 228-243. doi: 10.1016/j.culher.2023.10.005
4. Nishanbaev I. A web repository for geo-located 3D digital cultural heritage models. *Digital Applications in Archaeology and Cultural Heritage*. 2020; 16: e00139. doi: 10.1016/j.daach.2020.e00139
5. Ponce J. *An endless ladder: The preservation of digital interactive artworks*. University of California, San Diego; 2022.
6. Ikudayisi AE, Chan AP, Darko A, Adedeji YM. *Integrated practices in the Architecture, Engineering, and Construction*

- industry: Current scope and pathway towards Industry 5.0. *Journal of Building Engineering*. 2023; 73: 106788.
7. Rane N. 3D, 4D, and 5D printing in Architecture, Engineering, and Construction (AEC) Industry: Applications, Challenges, and Future Scope. *Engineering, and Construction (AEC) Industry: Applications, Challenges, and Future Scope* (September 28, 2023). 2023.
 8. Ullah H, Manickam S, Obaidat M, et al. Exploring the Potential of Metaverse Technology in Healthcare: Applications, Challenges, and Future Directions. *IEEE Access*. 2023; 11: 69686-69707. doi: 10.1109/access.2023.3286696
 9. Zhou X, Chai C, Li G, et al. Database Meets Artificial Intelligence: A Survey. *IEEE Transactions on Knowledge and Data Engineering*. 2022; 34(3): 1096-1116. doi: 10.1109/tkde.2020.2994641
 10. Mansuri LE, Patel DA. Artificial intelligence-based automatic visual inspection system for built heritage. *Smart and Sustainable Built Environment*. 2021; 11(3): 622-646. doi: 10.1108/sasbe-09-2020-0139
 11. Shi W, Zhang M, Zhang R, et al. Change Detection Based on Artificial Intelligence: State-of-the-Art and Challenges. *Remote Sensing*. 2020; 12(10): 1688. doi: 10.3390/rs12101688
 12. Gaber JA, Youssef SM, Fathalla KM. The role of artificial intelligence and machine learning in preserving cultural heritage and art works via virtual restoration. *ISPRS Annals of the Photogrammetry, Remote Sensing and Spatial Information Sciences*. 2023; 185-190. doi: 10.5194/isprs-annals-x-1-w1-2023-185-2023
 13. Patel K. Ethical reflections on data-centric AI: balancing benefits and risks. *International Journal of Artificial Intelligence Research and Development*. 2024; 2(1): 1-17.
 14. Borg B, Dunn M, Ang A, et al. The application of state-of-the-art technologies to support artwork conservation: Literature review. *Journal of Cultural Heritage*. 2020; 44: 239-259. doi: 10.1016/j.culher.2020.02.010
 15. Opgenhaffen L. Archives in action. The impact of digital technology on archaeological recording strategies and ensuing open research archives. *Digital Applications in Archaeology and Cultural Heritage*. 2022; 27: e00231. doi: 10.1016/j.daach.2022.e00231
 16. Ozkaya I. What Is Really Different in Engineering AI-Enabled Systems? *IEEE Software*. 2020; 37(4): 3-6. doi: 10.1109/ms.2020.2993662
 17. Mishra M. Machine learning techniques for structural health monitoring of heritage buildings: A state-of-the-art review and case studies. *Journal of Cultural Heritage*. 2021; 47: 227-245. doi: 10.1016/j.culher.2020.09.005
 18. Hou S, Zhang S. Application of Artificial Intelligence-Based Sensor Technology in the Recommendation Model of Cultural Tourism Resources. *Journal of Sensors*. 2022; 2022: 1-8. doi: 10.1155/2022/3948298
 19. Pisoni G, Díaz-Rodríguez N, Gijlers H, et al. Human-Centered Artificial Intelligence for Designing Accessible Cultural Heritage. *Applied Sciences*. 2021; 11(2): 870. doi: 10.3390/app11020870
 20. Vidu C, Zbucnea A, Pinzaru F. Old meets new: integrating Artificial Intelligence in museums' management practices. *Strateg. Shap. Future Bus. Econ*. 2021; 830-844.
 21. Wilkin N, Bevan A, Bonacchi C, et al. Crowd-sourcing the British Bronze Age: Initial experiences and results from the MicroPasts Project. *Society of Museum Archaeologists*; 35.
 22. Farella EM, Rigon S, Remondino F, et al. Methods, data and tools for facilitating a 3d cultural heritage space. *The International Archives of the Photogrammetry, Remote Sensing and Spatial Information Sciences*. 2024; 197-204. doi: 10.5194/isprs-archives-xxviii-2-w4-2024-197-2024
 23. Themistocleous K, Evagorou E, Mettas C, et al. The use of digital twin models to document cultural heritage monuments. In: *Earth Resources and Environmental Remote Sensing/GIS Applications XIII*. SPIE; 2022. pp. 55-64.
 24. Zhao J, Guo L, Li Y. Application of Digital Twin Combined with Artificial Intelligence and 5G Technology in the Art Design of Digital Museums. *Wireless Communications and Mobile Computing*. 2022; 2022: 1-12. doi: 10.1155/2022/8214514
 25. Čosović M, Maksimović M. Application of the Digital Twin concept in cultural heritage. In: *Proceedings of the VIPERC2022: 1st International virtual conference on visual pattern extraction and recognition for cultural heritage understanding*.
 26. Xin L, Hongyu G, Kyeong SE, et al. Towards Cultural Heritage Digital Twin: Concept, Characteristics, Framework and Applications. In: *Proceedings of the 2023 9th International Conference on Virtual Reality (ICVR)*. pp. 549-557.
 27. Hardman L, Aroyo L, van Ossenbruggen J, et al. Using AI to Access and Experience Cultural Heritage. *IEEE Intelligent Systems*. 2009; 24(2): 23-25. doi: 10.1109/mis.2009.37
 28. Carrino SFA, De Felice G, Fioretti P, et al. AI-Innovative digitization and management processes for Digital Libraries and

- Archives cultural heritage: Toward an inclusive and sustainable phygital ecosystem. In: Proceedings of the 2nd Italian Workshop on Artificial Intelligence for Cultural Heritage (IAI4CH 2023), co-located with the 22nd International Conference of the Italian Association for Artificial Intelligence (AIxIA 2023); 6-9 November 2023; Roma, Italy.
29. Neudecker C. Cultural Heritage as Data: Digital Curation and Artificial Intelligence in Libraries. In: Proceedings of the Qurator 2022: 3rd Conference on Digital Curation Technologies; 9-23 September 2022; Berlin, Germany.
 30. Jaillant L, Caputo A. Unlocking digital archives: cross-disciplinary perspectives on AI and born-digital data. *AI & Society*. 2022; 37(3): 823-835. doi: 10.1007/s00146-021-01367-x
 31. Allam Z, Bibri SE, Sharpe SA. The Rising Impacts of the COVID-19 Pandemic and the Russia–Ukraine War: Energy Transition, Climate Justice, Global Inequality, and Supply Chain Disruption. *Resources*. 2022; 11(11): 99. doi: 10.3390/resources11110099